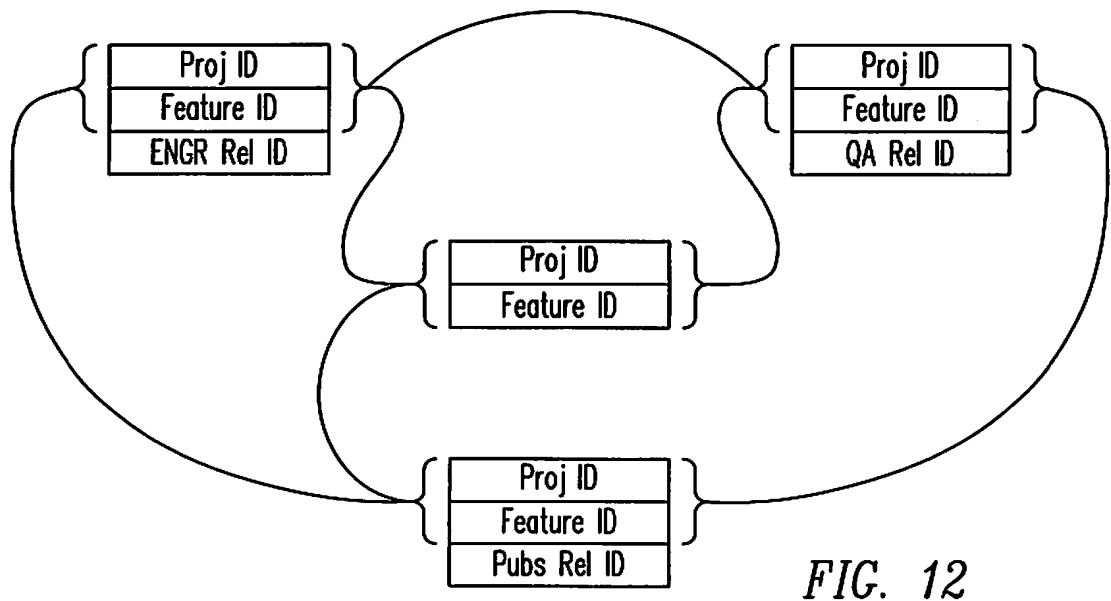
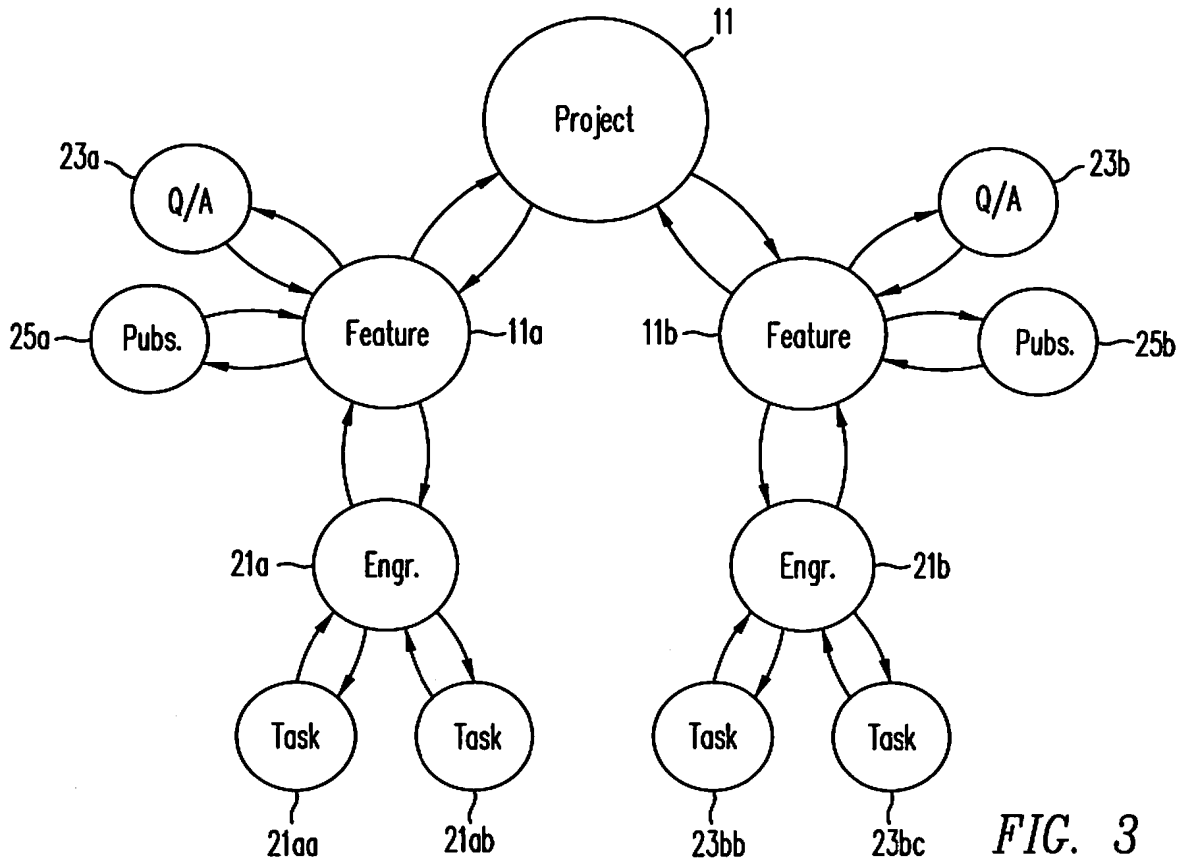


REPLACEMENT SHEET

2/11



Siebel Sales Enterprise - Features

File Edit View Screen Go Query Reports Help

History <=> => Threads [Feature]

Activities Calendar Quotes Forecasts Compensation Products Literature Time Sheets Expense Reports Training SmartScripts D&B Partners Features

Features

Feature# Title Status Priority PM Group Area Assoc

1-1W3S Siebel eService enhancements Implementing P0-Release Defining PM-Internet Applications... THIC

> [1-1W2M] Call me now Implementing P1 Critical PM-Internet Applications... THIC

1-1W2V Quote enhancements Implementing P1 Critical PM-SSF... MCF

1-1W2X Discount rule Implementing P1 Critical PM-SSF... MCF

1-1W31 Miscellaneous core enhancements Implementing P0-Release Defining PM-Core... ASU

1-1W33 Data-driven dynamic properties Implementing P0-Release Defining PM-Core... ASU

MRD Engineer Task QA Test Plan QA Test Tech Doc

New Delete Copy Cancel

Feature# 1-1W2M Release Siebel 2000 Release/51 59

Assoc. Parties THICKS Parent Siebel eService Enhid 65

PM Group PM-Internet Applications Source Market Input 67

Area CTI Account 67

Sub Area Revenue 69

Title Call me now

Description Provides ability for an online customer to request callback from a customer support representative.

55

Related Release Items

65 MRD Call Me Now Eng. Task CTI enhancements to

QA Test Plan CTI-Server (Genasy) Tech Doc CTI Guide

Priority P1 - Critical Status Implementing

Comment 71

Summary 73

Comments Attachments

Company meeting at 7:00pm Data network outage currently affecting all dial-in users 401k enrollment forms 4 of 4

Item 2 of 6

FIG. 6

[illegible]

REPLACEMENT SHEET

6/11

Siebel Sales Enterprise - Engineer Task

File Edit View Screen Go Query Reports Help

History

Activities Calendar Quotes Forecasts Compensation Products Literature Time Sheets Expense Reports Training SmartScripts D&B Partners Features

Queries

"SZK Release"

Engineer Task

Task #

Title

Status

Priority

Assoc. Parties

1-1W2P

CTI enhancements to support Call I

In Progress

JABILAY...

1-1W3B

Expand object properties

In Progress

KSTROBEL...

1-1W3J

"Call Me Now" button

Unit Test

JMU...

1-1W3B

Maximum discount column

Not Started

JUAKUBIK...

1-1W39

Add "Max Discount" control to Admi

Completed

KERODERS...

1-1W3A

Set restrictions for quote control

In Progress

JMU...

1-1W3S

Task 1

New

Delete

Copy

Cancel

Task Description

Task #

Release

Parent

Priority

Title

Description

1-1W33

Siebel 2000 Release

87

"Call Me Now" button

Add "Call Me Now" button to eService Service Request Template

Assoc. Parties

Eng Group

Rel. Feature

Effort

Risk

53

89

93

79

Task Status

Status

Design Rev

Code Rev

Comment

Summary

Unit Test

11/4/99

11/16/99

12/2/99

99

103

Comp %

95

Attachments

Company meeting at 7:00pm

Data network outage currently affecting all did-in users

401k enrollment

Item 3 of 7

4 of 4

FIG. 7

107

105

Siebel Sales Enterprise - QA Test Plans			
File	Edit	View	Screen Go Query Reports Help
History <=> Threads [QA Test Plans]			
Activities Calendar Quotes Forecasts Compensation Products Literature Time Sheets Expense Reports Training SmartScripts D&B Partners Features <			
Features			
Feature	>		
MRO	>		
Engineer Task	>		
QA Test Plan	>		
QA Plans	>		
Activities	>		
Attachments	>		
Plan Tests	>		
QA Test	>		
Tech Doc	>		

Test Plan#	Title	Description	Status	Date	Assoc
> 1-1WD5	CTI - Server (Genesys 5.1)	Exercises CTI functionality using the Detailed Draft	Detailed Draft	12/14/99	TITRAN
1-1WFX	CTI - Server (Prospect 6.0.5)	Exercises CTI functionality using the Final	Final	11/10/99	TITRAN
1-1WG1	Dynamic Properties	Exercises object dynamic properties	High Level	12/15/99	TITRAN
1-1WFY	SSV/SSE - Core Client - Quotes	Exercises functionality of generating MRD Review	MRD Review	12/22/99	JMESS

New	Delete	Copy	Cancel
Plan Description			
Plan #	1-1WD5	51	111 109
Release	Siebel 2000 Release	Rel. Feature	Call me now
Assoc. Parties	TITRAN	57	QA Group QA-Server
Title	CTI - Server (Genesys 5.1)		
Description	Exercises CTI functionality using the Genesys 5.1 switch		
Test Execution Summary			
Passes	3	~119	121
Last Build	Siebel 2000 v6.0 [2804] - Stable		

Plan Development	
Status	Detailed Draft
Comp %	80
Target Date	12/14/99
Comment	
Summary	
Comments	
Attachments	

Due today	Web calls in Queue is	Company meeting at 7:00pm	Data network outage currently	Item 1 of 4
<			>	2 of 4

REPLACEMENT SHEET

8/11

Siebel Sales Enterprise - QA Test:

File

Edit

View

Screen

Go

Query

Reports

Help

History

Threads

QA Test

Activities

Calendar

Quotes

Forecasts

Compensation

Products

Literature

Time Sheets

Expense Reports

Training

SmartScripts

D&B

Partners

Features

Queries

SKJ Release

QA Tests

Test #	Test Drive	Status	Tester Manager	Test Plan	Build	Database	Server OS
1-1WIX	11/9/99	Final	SPASS...	CTI - Server (Genesys 5.1)	Siebel 2000 v6.0 (2803)	Oracle	Windows NT 4.0
> 1-1WY	11/17/99	Stable	TITRAN...	CTI - Server (Genesys 5.1)	Siebel 2000 v6.0 (2804)	Oracle	Windows NT 4.0
1-1WZ	12/22/99	Stable	SPASS...	CTI - Server (Genesys 5.1)	Siebel 2000 v6.0 (2804)	Oracle	Solaris UNIX

New

Delete

Copy

Cancel

Test Description

Test #

1-1WY

Tester

TITRAN

Date

11/17/99

Release

Siebel 2000 Release

Test Plan

CTI - Server (Genesys)

Build

Siebel 2000 v6.0 (280)

Test Environment

Web Srv. OS

Windows NT 4.0

Client OS

Window NT

Server OS

Windows NT 4.0

Database

Oracle

Client Type

Dedicated

Tests Execution Status

Type

Quick

Cover %

90

Status

Stable

Pass %

90

Comment

Summary

Comments

Attachments

Test Details

Test Defects

Tech Doc

Company meeting at 7:00pm

Data network outage currently affecting all did-in users

401k enrollment forms due today

Web calls in Queue is

Company

1 of 4

Item 2 of 3

FIG. 9

9/11

FIG. 10

Siebel Sales Enterprise - Tech Documents									
File Edit View Screen Go Query Reports Help									
									S2K Release
History <=> Threads Tech Doc									
Activities Calendar Quotes Forecasts Compensation Products Literature Time Sheets Expense Reports Training SmartScripts D&B Partners Features <									

Tech Documents			
Doc #	Title	Status	Priority
> 1-1WGR	CTI Guide	First Draft	100
1-1WGU	Siebel Applications Guide	First Draft	150
1-1WIS	Siebel Tools Reference Guide	First Draft	200

New ☐ Delete ☐ Copy ☐ Cancel

Document Description

Doc # 1-1WGR Est Pages 100

Release Siebel 2000 Release New % 20

Version 5.1

Title CTI Guide

Description Guide to CTI functionality, including the installation and configuration of supported CTI middleware.

Document Development

Status First Draft

Rel. Features Call me now Assoc. Parties PBROWN

Comment Summary

Comments Attachments